

Service Disclaimer

PC Service Center

Per customer request the following equipment will be serviced:

Model _____ S/N: _____

Account: _____ Heat Call # _____

The PC Service Center assumes no responsibility for the integrity of any data stored on any storage device attached to or installed in the equipment to be serviced. All backups are the complete responsibility of the customer and are expected to have been completed prior to pickup by, or delivery to, the Service Center.

PC Services requests all installed devices not part of the original configuration, be itemized at time of receipt by the PC Service Center. *The customer must verify at the time of return to them that externally visible optional devices are physically present in the system.*

All parts supplied by anyone other than PC Service are installed at the customer's risk. PC Services is not responsible for the failure of any parts supplied by the customer or for any damages incidental to the attempt to install them. Should a defective or incompatible part cause any problem whether discrete or ongoing - PC Services is not responsible nor will PC Services be held responsible for procuring warranty coverage on any parts in question. PC Services will suggest which parts we have determined, by all methods available to us, to be most likely to solve the problems reported by the customer. Upon customer request, we may suggest possible sources for parts but this in no way constitutes a recommendation or endorsement of one vendor over another nor a guarantee that other parts may not be required in addition to, or instead of, the parts suggested.

PC Services provides services to the campus community including staff, faculty and departments.

- 1) The PC Service Center is unable to accept cash or credit cards for payment of any services rendered. All charges that may apply must be billed to a valid departmental account. Any arrangements between departments and individual customers are solely the customer's responsibility.
- 2) Any parts required for repair are to be paid for by the customer.
- 3) All costs associated with the acquisition of parts which we cannot provide, are the sole responsibility of the customer.
- 4) *In the unlikely event that parts recommended by service do not complete the repair and additional parts are necessary - PC services is unable to credit the customer for the cost of any parts already okayed by the customer. All sales are final.*

The customer requesting this service accepts full responsibility for any warranty implications from the rendering of this service. *Information Technology is not, and will not, be held responsible for any disruption in warranty coverage, incidental damages or continued problems with this equipment.*

By signing below the customer, (which must be full time staff), accepts all responsibility for the service requested.

Signature: _____

(Please Print): _____

Date: ____/____/____ Department: _____

Location: _____